

# Staffing and cleaning services

## Commercial and Business Cleaning Services

Our business cleaning services take care of all your commercial cleaning needs – whether it's an office block, a commercial complex, or any other commercial building such as a bank or financial institution.

Within our business cleaning services, we offer a range of sub-services that cater to the specific rooms and surfaces found in a commercial building. For example, we clean all staff offices, as well as common rooms such as hallways, boardrooms, meeting rooms, staff lounges, kitchens, bathrooms and dining areas.

Using commercial cleaning services to keep these common areas clean limits the build up of dirt and spread of germs through their constant use by many people.

### **Our business cleaning services cater for your specific needs**

Not all commercial cleaning needs are the same. For this reason, we steer clear of the “one size fits all” approach in favour of a customised business cleaning service that fits in perfectly with your needs, your industry and your business's particular characteristics.

Our commercial cleaning services suit businesses of any size – so whether you're a small three-person office or a large, multi-building office park, we take the cleaning function out of your hands.

### **We use our own equipment for all business cleaning**

With our business cleaning services, we supply all our own equipment, detergents and materials, so you don't need to lift a finger to make sure your building is spotlessly clean.

## Retail and Janitorial Cleaning Services

Our retail cleaning services give you a custom cleaning solution for retail centres such as shopping malls and retail parks. Within these centres, our janitorial cleaning services ensure that common areas such as walkways, food courts and bathrooms are kept clean. In addition, we also clean external and shop windows.

### **Our janitorial cleaning services focus on the details**

Our retail cleaning services focus heavily on detailed cleaning. This includes cleaning the small areas that the general public sees within your retail centre such as table corners, handrails and window frames. Although in isolation these may seem like minor areas to clean, together they can enhance the overall impression of your retail building in the eyes of your customer.

Part of our retail and janitorial cleaning services also involves ensuring that the bathrooms in your retail centre are kept clean and hygienic throughout the day. Bathrooms are one of the main places where germs multiply, and keeping these areas clean is therefore very important. This is even more important with public toilets in a retail centre, as large volumes of people use these facilities on a daily basis.

### **Our janitorial cleaning staff are highly trained**

All our staff are thoroughly trained in all janitorial cleaning services and maintain high standards of general appearance. This is particularly important in a retail environment where the general public often interacts with our staff.

Our highly trained staff can also carry out highly specialised cleaning services, such as escalator cleaning which uses special automated equipment. Our janitorial and retail cleaning services can also be extended to clean specific retail stores within your building.

### **Our janitorial cleaning services work within your schedule**

Our janitorial cleaning services can be scheduled according to your particular needs as a retail centre. For example, you may need dedicated staff to clean shopping centre toilets due to the volume of people using your bathroom facilities

## **Industrial Cleaning Services**

Our industrial cleaning services are suited to any industrial premises – whether it's a factory, a cement manufacturing plant or a pharmaceutical warehouse.

### **How does industrial cleaning differ from normal business cleaning?**

Industrial cleaning services require more stringent cleaning materials and cleaning methods in order to remove tough dirt and grease typically associated with industrial manufacturing processes.

The machinery and materials used in an industrial facility are also usually far larger and more robust than equipment found in a normal commercial environment. For this reason, industrial cleaning services need to use tougher detergents and cleaning tools in order to keep them clean and limit the spread of germs.

Finally, industrial cleaning services need to take into account the fact that inventory being produced can be affected and damaged by certain cleaning products. For example, food or pharmaceutical products need to be handled with care and not be contaminated with any cleaning chemicals.

## **We are fully HACCP-compliant industrial cleaners**

Within our industrial cleaning service, we cater for HACCP (Hazard Analysis and Critical Control Points) sites- that is, buildings such as food and beverage warehouses that have HACCP systems in place.

Having HACCP systems in place means your business is subject to stricter health and safety regulations. As a fully HACCP compliant cleaning company, our industrial cleaning services fit in with these specialised policies, from the materials we use to the way in which we clean your premises.

## **Fully customised industrial cleaning services**

The first step in providing our industrial cleaning service to you is to find out more about your industrial facility. This involves determining what kinds of cleaning equipment and materials you need, as well as how often you need your building to be cleaned.

Once we have this specific information, we're able to give you a customised and cost-effective industrial cleaning solution that complies thoroughly with your systems and processes.

## **Cleaning Staff**

- Superior cleaning service
- New equipment will be supplied to your site, which will be repaired and maintained by a qualified service technician.
- Management will ensure compliance with the Occupational Health and Safety Act which will be strictly adhered to.
- Hygiene & Bugs R Us will manage the entire contract related to supervision and all industrial relations.
- Hygiene & Bugs R Us will be responsible for salaries, provident fund, U.I.F payments ect.
- Hygiene & Bugs R Us will provide the staff for absenteeism and staff on leave